

Old Northeast Jewelers Watch Repair Form

1131 4th Street North, St. Petersburg, Florida 33701. 727-896-0622, 1-800-922-4377.

Please complete, sign, and mail in this form with your watch. Each watch requires a separate form. Detailed answers assist us in performing the best work possible.

Watch Brand and Model:

Watch Serial Number:

Name:

Email Address:

Street Address:

City:

State:

Zip Code:

Daytime Ph: ()

Evening Ph: ()

Watch Material. Please choose one. Steel Gold Twotone Steel
and Twotone Gold Platinum Other:

Band: Metal Leather Cloth/ Canvas

General Description: (include dial color, bezel style, etc...):

Declared value for insurance:\$

Service/repair request (Example: Overhaul, Crown & Tube, Case & Bracelet.)
 Refinish Overhaul Crystal Gaskets Battery Dial
Refinish (6-8 weeks minimum) Other

Describe the problem(s) you are having with the watch. Please be as specific as possible. Use the back of the form if needed.

How long have you owned the watch?

Is the watch running now? Yes No

When was the watch last serviced?

Where was the watch last serviced?

How did you hear about us?

Are you interested in selling this watch? Yes No Maybe

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Shipping Requirements

- We will notify you upon receipt of your watch by email or telephone with your Return Merchandise Authorization number (RMA).
 - We will contact you with the total service costs (and to obtain payment) after the watch has been received and inspected.
1. Insurance is Required: All watches must be insured when they are mailed to us.
 2. Packaging Requirements: You must send the watch in a BOX. NO padded envelopes. We strongly recommend wrapping the watch in layers of bubble wrap.
 3. We DO NOT return any packaging or boxes. DO NOT include your original box, paperwork, or any packaging you want back.
 4. Address your watch to:

Old Northeast Service
 1131 4th Street North
 St. Petersburg, FL . 33707

Payment

We accept Visa, Master Card, Discover, PayPal, Money Order or personal checks payable to "Old Northeast Jewelers."

Legal Agreement

By signing this form you agree to the following:
 The information you have provided is accurate to the best of your ability. Old Northeast Jewelers is not responsible for any loss or damage to your watch during shipping. You are responsible for properly insuring and packaging your watch. Our professional watchmakers perform high quality work on the world's most exclusive luxury watches. Due to the nature of meticulous repair service, please understand that we can never guarantee any specific completion date. Service times may be delayed for a number of reasons that are beyond our control. This includes (but not is limited to): difficulty in obtaining quality parts, parts temporarily out of stock or on back order, delays in receiving ordered parts, and holiday or other seasonal delays. We appreciate your understanding.

Signature: _____Date: _____